

## **MARY K HOTEL & COVID 19**

Here at Mary K we have always been happy with our bitesize hotel and now being a small boutique hotel (maximum 22 guest at full occupation) makes it easy for us to follow the new guidelines and restrictions.

### **Onze maatregelen:**

- 1. CHECK-IN**
- 2. CHECK-OUT**
- 3. HOUSEKEEPING**
- 4. COMMUNAL AREAS**
- 5. BREAKFAST - 3 TIME BLOCKS**
- 6. SUPPLIERS**



### **1. CHECK-IN**

Here at Mary K we have always been happy with our bitesize hotel and now being a small boutique hotel makes it easy for us to follow the new guidelines and restrictions.

Given the current circumstances and at the request of many guests, we have chosen to arrange a **contactless self-check-in** for you. We will provide you with all the necessary information in advance by email.

But we wouldn't be Mary K if we didn't continue to provide the high quality service you expect from us. We have installed 'the digital concierge app' in which you can find all our recommendations for restaurants to eat out or have food delivered, where the coolest shops are, where you can rent a boat and much more. You have received the App information and login in your booking confirmation. If you need any further information on the city or our hotel, please do not hesitate to contact us by email or phone!

### **2. CHECK-OUT**

In order to ensure a mostly 'contactless' check-out as well, you can pay in advance for your stay online. If you prefer to pay on the morning of check-out, we ask you to do this by bank card or credit card.

### **3. HOUSEKEEPING**

The Mary K Hotel has 10 rooms divided over 4 floors. The chance of running in to another guests is slim. Should you come across another guest or staff member it will be easy to make way for one and other in the hallways.

You will have your own thoroughly cleaned room that provides everything you need. We use antibacterial products to clean the rooms and we take extra care with all high contact points like doorknobs, light switches and remote controls.

Housekeeping will not clean the room during your stay. If you'd like some clean towels, toilet paper, or for us to empty the bins, just let us know. Same goes for extra coffee/ tea or minibar products.

If you wish to use our housekeeping service during your stay in the Mary K Hotel, we can arrange this in consultation.

#### **4. COMMUNAL AREAS**

In our communal areas we have also taken precautionary measures to keep our guests and staff members safe and healthy.

- Antibacterial soap is provided for our guests and staff members in the reception.
- We wash our hands and the beginning of our shifts and many times during the day.
- Throughout the hotel disinfectant hand gel is provided.
- We are taking the time to disinfect all extras such as light switches, remote controls, doorknobs, the stair railings, phone's, etc.
- We also clean our office area and disinfect the phone, mouse and keyboard before and after every shift.
- We work with two shifts in a day, and work with one staff member at a time together with our housekeeping during the mornings.

#### **5. BREAKFAST**

We are ready for the new 1.5 meter minimum spacing requirements.

- Just like before we will ask you to make a decision on breakfast before check-in. This way we will know what to prepare and we also minimize the amount of waste.
- We will also ask you at what time you would like to have breakfast, so that we can work to spread the breakfast service out, and minimise foot traffic. That way we can make sure there won't be too many guests at once in our reception at any given time. **We have three time blocks: 7:30-8:30, 8:45-9:45 and 10:00-11:00 o'clock.**
- The breakfast area will be set up in a way that it's easy to pass one another while maintaining a safe 1.5 meter separation, and the tables will also be set up at a safe distance.
- If you like we can also deliver your breakfast to your room for €5 extra.

#### **6. SUPPLIERS**

Our suppliers have been chosen based on the delivery of top-notch organic products. We trust in them to handle the same high standard in measures against the coronavirus as we do at the Mary K Hotel. Together we will provide the best products in a safe environment for you to enjoy.

We are convinced that these corona-related measures are sufficient to enable you to have a safe, comfortable and relaxed stay at the Mary K Hotel. In case you have any further questions or remarks please contact us. We will do everything in our power to provide a pleasant stay.

**Stay safe, stay happy.**

**Team Mary K**